



CTLD REFLECTIONS



“Summer Training Programme 2026: Cyber Security, Artificial Intelligence, and Digital Professionalism”.

MONTH AT A GLANCE

- ◆ **Cyber Awareness AI Basic + AI Essentials for Digital Age**
12th June 2026
- ◆ **Digital Professionalism Mastery (Non-Teaching Staff)**
17th-19th June 2026
- ◆ **Cyber Smart AI Prime + AI Essentials for Digital Age (Online)**
15th June – 27th June 2026
- ◆ **Hospital Staff Training 6.0**
5th-19th June 2026



Initiated by: Centre for Teaching, Learning and Development (CTLD), TMU, Moradabad

Date: 12th June 2026 Venue: Smart Room, CCSIT

The Centre for Teaching, Learning and Development (CTLD), Teerthanker Mahaveer University, successfully organized the offline certificate programme “**Cyber Awareness AI Basic + AI Essentials for Digital Age**” on 12 June 2026 under the **Memorandum of Understanding (MoU) between TMU and NIIT Foundation**. The programme was designed to enhance participants’ understanding of cyber security fundamentals and introduce them to the growing role of Artificial Intelligence in education and professional communication.

The programme witnessed the active participation of approximately 40 faculty members from various colleges and departments of the University. The session was conducted by **Mr. Anuj Singh, Resource Person from NIIT Foundation**, who shared practical insights into emerging cyber threats, digital safety practices, password management, phishing prevention, data privacy, and the responsible use of digital platforms. Participants were also introduced to the fundamentals of Artificial Intelligence and its applications in teaching, learning, content creation, and academic administration.

◆ Team Members Highlights

● Research Paper Publication

June 2026

● Certifications

June 2026

The event commenced with a motivating welcome address by **Prof. (Dr.) Pankaj Kumar Singh, Director, CTLD**, who emphasized the importance of digital awareness and continuous learning in an increasingly technology-driven world. The programme was further enriched by the gracious presence of **Mr. Prabhat Kumar, Vice Principal (COE)**, who encouraged faculty members to embrace digital transformation while maintaining ethical and secure online practices.

The interactive nature of the session enabled participants to engage in discussions, ask questions, and explore practical scenarios related to cyber security and AI adoption. By the end of the programme, faculty members gained enhanced awareness of cyber risks, a better understanding of AI-powered tools, and valuable strategies for integrating technology responsibly into their academic and professional responsibilities. The initiative reaffirmed TMU's commitment to fostering a digitally empowered and future-ready academic community.



“Digital Professionalism Mastery (Non-Teaching Staff)”.

The Centre for Teaching, Learning and Development (CTLD) successfully conducted a three-day **Summer Staff Development Programme on “Digital Professionalism Mastery” from 17–19 June 2026 at the University Computer Lab**. The programme was specifically designed for non-teaching staff members to strengthen their digital skills, professional communication abilities, and workplace effectiveness in the modern administrative environment.

The programme brought together around 40 participants representing various colleges, offices, and administrative departments of the University. Through a combination of interactive lectures, practical demonstrations, group discussions, and hands-on activities, participants explored key aspects of digital professionalism and organizational excellence.

The training covered a wide range of topics, including office management practices, professional communication, email writing and etiquette, digital collaboration through Google Drive, workplace discipline, customer service orientation, and responsible social media usage. Special emphasis was placed on developing professional behaviour, improving administrative productivity, and enhancing digital confidence in day-to-day operations.

The sessions were facilitated by **Ms. Nidhi Gupta, Prof. (Dr.) Pankaj Kumar Singh (Director, CTLD), and Mr. Utkarsh Gupta**, who shared practical insights and real-life examples to help participants understand the importance of professionalism in the digital age. Participants actively engaged in exercises focused on **workplace communication, document management, collaboration tools, and problem-solving strategies**.

The programme received an enthusiastic response from participants, who appreciated the practical relevance of the topics and the opportunity to strengthen their professional competencies. The initiative contributed significantly to enhancing administrative efficiency, fostering a culture of professionalism, and preparing staff members to navigate evolving workplace expectations with confidence and competence.



“Cyber Smart AI Prime + AI Essentials for Digital Age (Online)”.

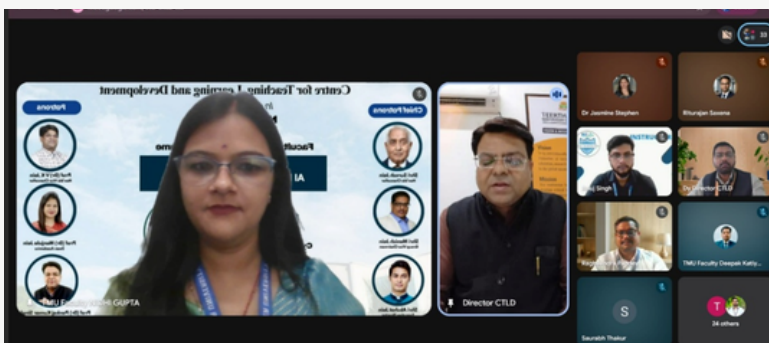
The **Centre for Teaching, Learning and Development (CTLD)**, in collaboration with **NIIT Foundation**, successfully facilitated the online instructor-led certificate course “**Cyber Smart AI Prime + AI Essentials for Digital Age**” from **15–27 June 2026**. The programme was organized with the objective of equipping educators with advanced knowledge of cyber security practices and Artificial Intelligence tools that can support innovation in teaching, learning, and academic administration.

The programme attracted the participation of **approximately 50 faculty members** from diverse academic disciplines, reflecting a strong commitment to continuous professional development and digital transformation. The sessions were conducted by **Mr. Anuj Singh, Resource Person from NIIT Foundation**, who guided participants through a comprehensive learning journey focused on cyber awareness, digital safety, and AI-driven productivity.

Throughout the programme, participants explored topics such as **cyber threat identification, secure online practices, digital privacy, responsible use of technology, AI-powered content creation, educational applications of Artificial Intelligence, prompt engineering basics, and emerging trends in digital innovation**. The sessions provided hands-on exposure to various AI tools and demonstrated their practical application in enhancing teaching effectiveness, learner engagement, and academic communication.

The interactive online format encouraged active participation, collaborative discussions, and experiential learning. Faculty members were able to exchange ideas, share experiences, and gain practical insights into integrating technology responsibly within their respective disciplines. The programme also highlighted the ethical considerations associated with AI usage and emphasized the importance of maintaining cyber-safe behaviours in academic and professional settings.

By the conclusion of the programme, participants had developed a stronger understanding of both cyber security and Artificial Intelligence, enabling them to confidently adopt technology-enabled approaches in their educational practices. **The initiative reflected TMU’s ongoing commitment to fostering innovation, digital readiness, and lifelong learning among its academic community while preparing educators for the opportunities and challenges of the rapidly evolving digital landscape.**



Hospital Staff Training Programme 6.0 AT TMU Hospital



Date: 5th June - 19th June 2026

Venue: TMU Hospital

The **Centre for Teaching, Learning and Development (CTLD)**, Teerthanker Mahaveer University, successfully conducted a series of Process Improvement Training Programmes for hospital staff during the month of **June 2026**. These training interventions were designed to strengthen professional competencies, enhance patient-centred care, improve communication practices, and support continuous quality improvement within the hospital ecosystem.

The training series commenced on **5 June 2026** with a session on **“Email and Phone Etiquette” delivered by Dr. Dilip Dutt Varshney**. The programme focused on developing professional communication skills, effective telephone conversations, email writing standards, and workplace communication practices essential for healthcare professionals.

On **6 June 2026**, **Dr. Jasmine Stephen** conducted a training session on **“Complaint Handling and Grievance Communication.”** The session emphasized the importance of managing patient concerns with **sensitivity, professionalism, and effective communication**. Participants explored practical approaches to resolving grievances while maintaining patient trust and organizational credibility.

On **12 June 2026**, **Mr. Utkarsh Gupta** conducted a session on **“Effective Communication and Bedside Manner,”** focusing on verbal and non-verbal communication, active listening, patient interaction, and professional behaviour in healthcare settings. Through interactive discussions and practical examples, participants learned techniques to enhance patient experiences through effective communication.

A specialized programme on **“Compassionate Care and Empathy”** was conducted on **13 June 2026 by Mr. Jatin Dua** for nursing supervisors, in-charges, and staff nurses. The session emphasized empathy, emotional intelligence, and patient-centred care through scenario-based activities and reflective discussions.

The training series concluded on **19 June 2026 with a session on “Professional Communication”** facilitated by **Prof. (Dr.) Pankaj Kumar Singh, Director, CTLD**. The programme focused on workplace professionalism, interpersonal effectiveness, and collaborative communication for administrative and front-office staff.

Through these initiatives, **CTLD reinforced its commitment to enhancing healthcare service quality through continuous professional development, effective communication, and compassionate patient care.**

Team Members' Highlights

✧ Research Paper Presentation ✧

✧ **Date: June 2026**

Title: **“Managerial Communication Competence and Employee Engagement: An Empirical Study,”**

Ms. Rachna Saxena (Soft Skills Trainer, CTLD) authored the research paper titled **“Managerial Communication Competence and Employee Engagement: An Empirical Study,”** which was published in the Minnesota Journal of Business Law and Entrepreneurship, Volume 2026, No. 2. The study examines the role of managerial communication in fostering employee engagement, with particular emphasis on the effective use of emails and meetings in professional settings.

It highlights communication strategies, best practices, technological integration, and decision-making processes that contribute to organizational success. The research underscores how a balanced and strategic approach to communication can strengthen collaboration, enhance employee engagement, improve workplace productivity, and support overall organizational effectiveness.

✧ **Date: June 2026**

Title: **“Assessing the Digital Payment Adoption Trends among College Students Through an Extended TAM Model”**

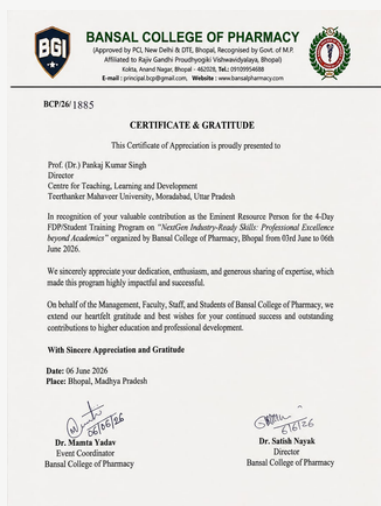
Mr. Pradeep Panwar, Senior Trainer, CTLD, published a research paper titled **“Assessing the Digital Payment Adoption Trends among College Students Through an Extended TAM Model”** in the International Journal of Economic Practices and Theories (IJEPT), Volume 2026, Issue 1. The study investigates the factors influencing digital payment adoption among college students by utilizing an extended Technology Acceptance Model (TAM). It examines key determinants such as perceived usefulness, ease of use, trust, and behavioural intention that shape students' acceptance of digital payment platforms. The research provides valuable insights into emerging digital transaction trends and highlights the growing role of technology in transforming financial behaviour among young consumers. This scholarly contribution reflects Mr. Panwar's active engagement in research on technology adoption, digital transformation, and student behaviour in an increasingly technology-driven environment, while also contributing to the broader discourse on digital finance and innovation.

✧ Certifications ✧

✧ **CTLD Director Honoured as Eminent Resource Person at Bansal College of Pharmacy, Bhopal**

Prof. (Dr.) Pankaj Kumar Singh, Director, Centre for Teaching, Learning and Development (CTLD), Teerthanker Mahaveer University, was honoured with a **Certificate of Appreciation and Gratitude by Bansal College of Pharmacy, Bhopal,** for serving as the Eminent Resource Person during the **4-Day FDP/Student Training Programme titled “NextGen Industry-Ready Skills: Professional Excellence Beyond Academics”, held from 03–06 June 2026.**

During the programme, **Prof. Singh shared valuable insights on professional excellence, employability skills, communication competencies, and industry readiness, helping participants understand the expectations of the modern workplace.** His sessions focused on bridging the gap between academic learning and professional success by equipping students and faculty members with practical skills essential for career growth.



Certifications

* Title: **"AI and Cybersecurity Awareness Certification"**

Mr. Rajeev Ranjan, Aptitude Trainer, CTLD successfully completed the **"AI and Cybersecurity Awareness" certification course under the "AI for All" initiative, jointly offered by MPIT-Centre of Excellence (CoE) in partnership with the TCS Foundation through TCS iON.** The initiative, recognized as part of a Guinness World Records attempt, aimed to promote digital literacy and awareness of emerging technologies among learners and professionals across the country.

The **programme focused on building awareness and understanding of Artificial Intelligence, cybersecurity fundamentals, digital safety practices, and emerging technologies.** Through the course, participants explored key concepts related to responsible AI usage, cyber threat prevention, data security, cyber hygiene, and the ethical implications of technology in the digital age. The training also provided insights into the transformative role of AI across education, business, healthcare, and other sectors.

By successfully completing this certification, Mr. Ranjan demonstrated his commitment to continuous learning and professional development in the rapidly evolving digital landscape. The achievement reflects his dedication to acquiring future-ready competencies and staying updated with technological advancements. Such accomplishments contribute to strengthening digital readiness, fostering innovation, and promoting a culture of lifelong learning within the academic community.



* Title: **"AI and Cybersecurity Awareness Certification"**

Mr. Gopal Mishra, Aptitude Trainer, CTLD successfully completed the **"AI and Cybersecurity Awareness" certification course under the "AI for All" initiative, jointly offered by MPIT-Centre of Excellence (CoE) in partnership with the TCS Foundation through TCS iON.** The initiative, recognized as part of a Guinness World Records attempt, aimed to promote awareness of Artificial Intelligence and cybersecurity among learners and professionals across the country.

The **programme focused on enhancing participants' understanding of Artificial Intelligence, cybersecurity fundamentals, digital safety practices, and emerging technologies.** Through the course, participants explored key concepts related to cyber hygiene, data protection, responsible AI usage, cyber threat prevention, and the ethical implications of technology in today's digital world. The training also highlighted the transformative impact of AI across various sectors, including education, healthcare, business, and public services.

By successfully completing this certification, **Mr. Mishra demonstrated his commitment to continuous learning and professional growth in an increasingly technology-driven environment.** The achievement reflects his dedication to developing future-ready skills, strengthening digital literacy, and staying abreast of technological advancements. Such accomplishments contribute to fostering a culture of innovation, digital readiness, and lifelong learning within the academic community.



* Title: **"AI and Cybersecurity Awareness Certification"**

Mr. Vijay Kumar, Aptitude Trainer, CTLD successfully completed the **"AI and Cybersecurity Awareness" certification course under the "AI for All" initiative, jointly offered by MPIT-Centre of Excellence (CoE) in partnership with the TCS Foundation through TCS iON.** The initiative, recognized as part of a Guinness World Records attempt, aimed to promote awareness of Artificial Intelligence and cybersecurity among learners and professionals across the country.

The programme focused on enhancing participants' understanding of **Artificial Intelligence, cybersecurity fundamentals, digital safety practices, and emerging technologies.** Through the course, participants explored key concepts related to cyber hygiene, data protection, responsible AI usage, cyber threat prevention, and the ethical implications of technology in today's digital world. The training also highlighted the transformative impact of AI across various sectors, including education, healthcare, business, and public services.

By successfully completing this certification, **Mr. Kumar** demonstrated his commitment to continuous learning and professional growth in an increasingly technology-driven environment. The achievement reflects his dedication to developing future-ready skills, strengthening digital literacy, and staying abreast of technological advancements. Such accomplishments contribute to fostering a culture of innovation, digital readiness, and lifelong learning within the academic community.



Certifications

* Title: “Economic Independence of Women: Need of the Hour”

Mr. Rajeev Ranjan, Aptitude Trainer, CTLD successfully participated in a National Webinar on the theme "Economic Independence of Women: Need of the Hour", organized by the Institute of Management, Commerce & Economics (Department of Commerce & Economics), Shri Ramswaroop Memorial University (SRMU), Lucknow on 01 June 2026.

The webinar highlighted the significance of **women's economic empowerment, financial independence, entrepreneurship, gender equality, and policy initiatives aimed at strengthening women's participation in the economy.** The sessions offered valuable insights into the socio-economic challenges faced by women and explored strategies for creating inclusive and sustainable economic growth.

Participation in this academic event enriched **Mr. Rajeev Ranjan's understanding** of contemporary issues related to **women's empowerment and reinforced the importance of promoting gender-inclusive development through education, research, and community engagement.**



* Title: “Generative AI Essentials”

Mr. Pradeep Panwar, Senior Trainer , CTLD successfully completed the "**Generative AI Essentials**" course offered under the "**AI for All**" program by MPIT-CoE in partnership with the TCS Foundation, delivered through TCS iON. The course was completed in April 2026, and the certificate was issued on 02 June 2026.

The course provided a comprehensive introduction to Generative Artificial Intelligence, covering its core concepts, practical applications, ethical considerations, and emerging trends across various industries. It enhanced participants' understanding of AI-driven technologies and their role in improving innovation, productivity, and digital transformation.

By successfully completing this programme, Mr. Pradeep Panwar has strengthened his knowledge of modern AI tools and their educational and professional applications. The learning gained through this course will contribute to integrating innovative AI practices into teaching, research, and academic activities.

